

January 12, 2024

Central Japan Railway Company

West Japan Railway Company

## **Nozomi Trains to Operate with All Reserved Seats on the Tokaido and Sanyo Shinkansen during 2024 Golden Week Period**

During the three major peak periods,<sup>(\*1)</sup> Nozomi trains will operate with all reserved seats (no non-reserved seats<sup>\*2)</sup> on the Tokaido and Sanyo Shinkansen.

During the year-end and New Year period in FY2023, when this measure was applied for the first time, non-reserved seats on Nozomi trains were switched to reserved seats, resulting in increasing the number of reserved seats in regular cars per train by approximately 30%. This enabled more customers to make seat reservations and also eliminated the need for customers to wait for a long time on the platform to ride in non-reserved seat cars, making their trip more comfortable.

Based on these results, we have decided that Nozomi trains will also operate with all reserved seats during the Golden Week period in 2024, which will be the next peak period among the three major peak periods, as described below.

We will use the “12 Nozomi Timetable” between Tokyo and Shin-Osaka as before and increase the number of train services directly linking the Tokaido and Sanyo Shinkansen sections in order to offer more train services and seats. In addition, with the EX Service,<sup>(\*3)</sup> reservations may be made up to one year in advance.

Once you have decided on your schedule for Golden Week, it is recommended to book a reserved seat so that you can travel with peace of mind.

\*1 The three major peak periods are Golden Week, Obon, and the year-end and New Year holidays.

\*2 Normally, a Nozomi train has non-reserved seats in Cars No. 1 through No. 3.

\*3 The EX Service consists of “Express Reservation” (annual fee: 1,100 yen including tax) and “Smart EX” (no annual fee), which are online reservation and ticketless boarding services for the Tokaido, Sanyo, and Kyushu Shinkansen. For details, please see the Express Reservation website (<https://expy.jp/>) and the Smart EX website (<https://smart-ex.jp/>).

Please note that reservations one year in advance are limited to some seats and products.

### **1. Implementation period**

April 26, 2024 (Fri.) – May 6, 2024 (Mon.)