

2. Target sections and trains

All Nozomi trains operating on the Tokaido and Sanyo Shinkansen (between Tokyo and Hakata) during the above period

3. Others

(1) Responses to passengers with non-reserved seat limited express tickets, etc.

- During the period when Nozomi trains operate with all reserved seats, passengers with tickets that allow them to ride only in non-reserved seats (non-reserved seat limited express tickets, etc.), including the Shinkansen commuter passes “FREX” and “FREX Pal,” will not be able to be seated on Nozomi trains.
- During the above period, non-reserved seats will be available on trains other than Nozomi trains (Hikari, Kodama, Mizuho, and Sakura trains) as usual.

* Passengers with non-reserved seat limited express tickets and other tickets can only board Nozomi trains if they stand in the deck area of regular cars. (If they are seated in a reserved seat on Nozomi trains, they will be required to pay the designated reserved-seat limited express fare.)

* If non-reserved seats on trains other than Nozomi trains become crowded, passengers with non-reserved seat limited express tickets and other tickets may be advised to board a Nozomi train while standing in the deck area of regular cars. In that case, they may be asked to wait on the platform or to ride in a different car than the one they have lined up for. Thus, they may not be able to board a train smoothly. To ensure safe train operation, please cooperate with the guidance from the staff.

* In the event of a major transportation disruption, Nozomi trains may operate with all non-reserved seats.

(2) Other responses

In addition to the above, we plan to respond to passengers with non-reserved seat limited express tickets and other tickets on trains and at stations almost in the same way as during the year-end and New Year period in FY2023. Specific information will be announced at stations and on our website as soon as it is available.

(3) Future responses

For the Obon and year-end and New Year periods in FY2024, we will determine the period when Nozomi trains will operate with all reserved seats and how services will be provided, based on what days of the week these holidays fall on, predicted passenger trends associated with it, and past results.